

SAMPLE TESTIMONIALS FROM CSB CASE MANAGERS AND FAMILIES ABOUT THE RCSC PROGRAM

“NVTC has been and continues to be a valuable positive resource for H____ and his team.”

The RCSC has been very supportive of this client’s needs. This support has been instrumental in having a smooth transition from her NVTC placement to her new community group home.”

“J____ would and has never allowed a gynecological examination, including pap smear. With sensitivity, skill and their experience, J____ was able to be checked with no problems.”

“What can I say – this young lady has severe self injurious behavior. We were unable to have a coordinated investigation into the one or many medical/dental/other physical potential causes of the self-injurious behavior. Judy Regner (RCSC Coordinator) and Dr. Maria Paraguya (Physician) and Jolane Couch, R.N., among others, pulled together with ease and skill a very difficult process with a resistant consumer. What would we do without NVTC – this consumer, in distress, had a medical doctor who prescribed by telephone for chronic ear infections. For the specialized population of very disabled multi impaired consumers, NVTC is essential to providing interdisciplinary assessment, consultation and training. Nice people too.”

“Community dentist didn’t want to do any work without informed consent and felt J____ couldn’t adequately give this.”

“Behavioral issues during procedures have excluded S____ from community service use. This is an extremely important service and I am certain that it has helped S____ to maintain overall health as a result of its availability.”

“All services available are at same site; assure compatibility of hardware, ongoing assessment. The consumer and his family expressed gratitude for these services. Streamlining the two together made accessibility possible for this consumer and reduced confusion for his family.”

“Mother very pleased – stated she had been searching for dental services for years – M____ is very physically involved cerebral palsy, most community dentists refused to see her.”

The Community Residence group home takes K____ to swim and she loves it. It is very therapeutic for her with her condition.”

“It was important to get a psychiatrist who was familiar with dual diagnosis of mental retardation. Family appreciated the hands on approach and support, especially concerning medication.”